

Patient Monitoring RightFit Support Bench Services

Service delivery	
Hours of telephone coverage (24 x 7)	Included
Initial telephone response (2 hours)	Included
Remote services	
Web-based support through InCenter	Included
Technical telephone support	Included
Clinician telephone support	Included
Parts	
Standard parts coverage	Included
Parts delivery	Priority
Planned Maintenance	
Performance Assurance	Optional for specified products

Availability of all options depends on system type and software release levels.