

# Patient Monitoring RightFit Support Exchange Services

Service delivery	
Hours of telephone coverage (24 x 7)	Included
Initial telephone response (2 hours)	Included
Remote services	
Web-based support through InCenter	Included
Technical telephone support	Included
Clinician telephone support	Included
Parts	
Standard parts coverage	Included
Parts delivery	Priority

Availability of all options depends on system type and software release levels.