The release of Philips eCareManager v3.8 marks the integration of Philips IntelliSpace Event Management v10.0, which enhances communication between remote and bedside care teams.

IntelliSpace Event Management can deliver alerts and notifications from bedside device alarms to devices or displays in the eICU Center, involving the eICU care team directly with the bedside alarm response. The remote care team has an improved ability to have critical communications delivered directly to the caregiver regardless of their location - including SmartAlert prompts, eLerts, and free text messages. It’s not just communicating more, it’s communicating smarter, directing clinically relevant, critical information to the right person, faster.

Improving Care Coordination between Remote and Bedside Teams
Aligning Event Management with eICU clinical operations

Following is an overview of the technical considerations for using IntelliSpace Event Management with the eICU Program. Please refer to the Computer Specifications documentation that is available for both Philips solutions for complete specifications.

eCareManager v3.8
Technical Notes
• Customer must license and implement IntelliSpace Event Management
• eCareManager v3.8 license for interface to IntelliSpace Event Management v10.0 is included at no additional cost
• Complete technical requirements for eCareManager v3.8 are detailed in the eICU Program Bill of Material specifications.

Software Licensing Considerations
Integration Gateway (required)
• Orion Rhapsody is required to be licensed for eCareManager v3.8 (additional fee)

Windows Server 2008 R2 64-Bit (Standard and Enterprise Editions)
• Customer must obtain Microsoft licensing

Hardware Considerations
Integration Gateway (Orion Rhapsody)
• Class B server, as defined in Philips VISICU’s Bill of Material specifications (existing Interface Server can be reused if it meets specifications)
• 110 GB of SAN space (using the existing SAN architecture)

IntelliSpace Event Management v10.0
Technical Notes
Microsoft Windows Server 2008 R2
IntelliSpace Event Management requires Microsoft Windows Server 2008 R2; both the Standard, Data Center and Enterprise Editions are supported. All server platforms are required to be 64-bit since the Microsoft R2 release has no 32-bit version. For more information, see the “Implementation Considerations” section.

Windows VISTA/7 Clients

Microsoft SQL 2008 SP2 & SQL Express 2008 SP2 Server with Advanced Services
Requires use of Microsoft SQL 2008 SP2 Express, Standard SP2 or Enterprise editions. Please note:
• If using Standard or Enterprise editions, additional SQL licensing may be required
• Historical Database is not supported if running under Microsoft SQL Express.
Implementation Considerations

**Software licensing considerations**
- Customer must obtain Microsoft licensing
- All server platforms must support 64-bit
- 32-bit server platforms are not supported

**Windows VISTA and Windows 7 Clients**
- Support VISTA (32 bit), XP (32 bit), MS Windows 7
- Window 7 Client is supported in both 32- and 64-bit

**Separate SQL Database Support**
- Requires a separate SQL database for an ESB

**Hardware considerations**

**Servers – Non-Failover, Non-Virtual**
- All server platforms must support 64-bit
- 32-bit operating environments are not supported
- Fully redundant power supply

**Dialogic Support**
Due to intellectual property policies, IntelliSpace Event Management no longer supports the Dialogic Telephony Interface. Dialogic users are requested to contact IntelliSpace Event Management Support at 800-722-9377 for additional information.

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**Virtualization and Automatic Failover Clustering**
In addition to physical server specifications, both eCareManager v3.8 and IntelliSpace Event Management v10.0 can also accommodate virtual server and automatic clustered failover configurations. Please refer to the eCareManager v3.8 Computer Specifications documentation and IntelliSpace Event Management v10.0 Computer Specifications documentation for further details.

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Please visit www.philips.com/IntelliSpaceEventManagement and www.philips.com/visicu for more information.