

Philips Lumify App Privacy Notice

This Privacy Notice was last changed on April 24, 2017.

Philips North America LLC and its affiliates ("Philips") strongly believe in protecting the privacy of the personal data you share with us. Please read this Privacy Notice carefully as it informs you how Philips uses and protects your personal data and about the choices you have about how your personal data is used. Philips North America LLC is the data controller for the purposes listed in this notice. *This is a statement about Philips's privacy practices, not a contract or agreement.*

Type of Personal Data We Collect and How We Use It

The App collects or uses personal data in connection with your usage of the App. The App uses your personal data for the following purposes:

(1) For making use of the App.

⇒ What does this purpose entail?

When you use the App, we process data to deliver the functionalities of the App including, but not limited to, entitlement of the use of the Lumify Service, notification of recalls or updates, and collection of diagnostic logs to provide personalized service experience and improve the Lumify Service.

⇒ Which personal data do we process for this purpose?

⇒ Registration: As part of the Terms and Conditions of the Lumify Service, the application requires to verify if the transducer is associated with an active account. As part of this verification, information from your user profile in your Philips Lumify account will be accessed by the App. The App will verify entitlement on a regular basis per execution of the user agreement and the associated Terms and Conditions of the Lumify Service.

Philips will not collect any personally identifiable information, including Protected Health Information (PHI) from the App. PHI obtained during use of the App will remain on the host tablet device, or the user may transfer the data to a location which they specify.

(2) For contacting you during the provision of Service or other communication from Philips.

⇒ What does this purpose entail?

Philips needs the contact information of the App user, in order to respond to requests for service, or to delivery important communication about the product.

⇒ Which personal data do we process for this purpose?

- ⇒ The following information will be collected during the user registration process: Name, email address, institution, country.
- ⇒ Device Notification: To ensure Philips can notify you in case of recalls or service updates specific to your device, the App will collect and communicate device information (your unique device identifier, model, version, OS level), information about the transducer that is registered with the device, and software revision.
- ⇒ Diagnostic Logs: To ensure that Philips can provide you with personalized service experience and improve the Lumify Service, diagnostic information will be sent back to Philips. This information includes: Account information as collected during the registration process, your unique device identifier, device information, Application and hardware diagnostic information.

(3) For sending you targeted commercial information about news, products or promotions from Philips.

⇒ What does this purpose entail?

We would like to keep you updated on our latest products and services and other opportunities and developments within Philips. We will do this by means of emails. You may select this option when completing the Contact Preferences screen.

Which personal data do we process for this purpose?

- ⇒ The following information will be collected during the user registration process: Name, email address, institution, country.

How We Share Information with others

Philips makes use of third party vendors or hosting partners who act on behalf of Philips, in order to provide the necessary hardware, software, networking, storage, transactional services and/or related technology required to run the App or the services provided.

Philips also uses third-party service providers to help Philips with the internal operations of our App. These third-party service providers collect persistent identifiers sent by your mobile device, such as session, usage and log data. Our agreements with these third parties will limit the purposes for which your data can be used and will require your data to be adequately safeguarded.

If Philips allows a third party to transfer your personal data outside of your geographic region, we will take steps to protect your privacy rights through the use of contractual arrangements or other means, which will provide a comparable level of protection while the information is being processed by our trusted third parties.

Philips will disclose personal data only under this policy and/or when required by law.

Philips sometimes sells a business or a part of a business to another company. Such a transfer of ownership could include the transfer of your personal data directly related to that business, to the purchasing company.

Your Choices and Rights

We want to know you better so we can serve you better while at the same time, we respect your choices about how we use your personal data.

Your data may be transferred from your home country to other Philips companies, in different locations around the world.

You may at any time amend your personal profile data or change your preferences via the Contact Preferences screen on the app. To opt-out of our marketing services you can at any time make use of the 'unsubscribe' button below each email that is sent to you.

You may at any time request access to your personal data, request correction or object to the processing of your personal data, by emailing us at privacy@philips.com.

Security of your Data

We recognize and take seriously our responsibility to protect the data you entrust to Philips from loss, misuse or unauthorized access. Philips uses a variety of security technologies and organizational procedures to help protect your data. For example, we use firewalls to implement network access controls; we limit access to our production servers and services; we log and audit access to our systems infrastructure; and we encrypt certain types of data, including sensitive personal and financial information.

Philips may store your data in a secure cloud infrastructure. This means that your data is processed on behalf of Philips by a cloud service provider and is stored in Ireland. [Data from USA customers is stored in the USA.] Philips has implemented organizational and contractual measures to protect your data and to impose the same requirements on our cloud services providers, including requirements that your data is exclusively processed for the purposes mentioned in this Privacy Notice.

Special information for parents

While Philips Apps are not generally targeted at children under the age of 13, it is Philips policy to comply with the law when it requires parent or guardian permission before collecting, using or disclosing information of children.

Philips strongly recommends that parents take an active role in supervising the online activities of their children, especially when making purchases through our Apps.

If a parent or guardian becomes aware that his or her child has provided us with personal information of a person who is under the age of 13, please contact us at privacy@philips.com. If we become aware that a child under the age of 13 has provided us with Personal Information, we will delete such information from our files.

Local specific information

Your California Privacy Rights

California Civil Code Section 1798.83 permits our customers who are California residents to request and obtain from us once a year, free of charge, information about the personal information (if any) we disclosed to third parties for direct marketing purposes in the preceding calendar year. If applicable, this information would include a list of the categories of personal information that was shared and the names and addresses of all third parties with which we shared information in the immediately preceding calendar year. If you are a California resident and would like to make such a request, please send an e-mail to privacy@philips.com.

Changes to this Privacy Notice

The services that Philips provides are always evolving and the form and nature of the services that Philips provides may change from time to time without prior notice to you. For this reason, we reserve the right to change or add to this Privacy Notice from time to time.

We encourage you to check back often to review the latest version.

The new Privacy Notice will be effective upon posting, if you do not agree to the revised notice, you should alter your preferences, or consider stop using the App. By continuing to access or make use of our services after those changes become effective, you agree to be bound by the revised Privacy Notice.

Contact Us

Please contact us if you have any questions, complaints or suggestions about this Privacy Notice at: privacy@philips.com.